

# Privacy Statement

As the protection of your personal data is of particular concern to us, we only process your data based on legal provisions (GDPR, Telecommunications Act 2003). In this data protection information, we inform you about the most important aspects of data processing in connection with our website.

**By transferring your personal data to us and by using our website you confirm that you have read and understood this Privacy Statement.**

## Contacting us

If you use the contact form on our website or if you contact us by e-mail or telephone, we will process the data provided by you for the purpose of handling your inquiry and for potential follow-up questions; we will delete said data no later than six months after your inquiry has been dealt with. Moreover, your data will only be further processed if it is necessary due to statutory retention requirements or if it is necessary for maintaining and/or asserting any legal rights. Data is only disclosed to the extent that is required for the purposes mentioned above; as far as possible, data is only disclosed within our company.

## Cookies

Our website uses so-called cookies. Cookies are small text files which your browser stores on your device. They cause no damage.

We use cookies to provide a user-friendly experience. Some cookies remain stored on your device until you delete them. They will permit us to recognise your browser if you visit our website again. You can agree to the use of cookies by clicking on the button at the top of the website when you are requested to do so.

**Without your consent, our websites will not store cookies on your device, except for the cookies that are technically necessary for visiting the website (the „essential cookies“). These are:**

**Name:** cookie\_optin

**Provider:** cookie\_optin

**Duration:** 1 Year

**Purpose:** This cookie is used to store your cookie settings for this website.

You can delete cookies from your device yourself at any time. Deleting or deactivating cookies may limit the functionality of our website.

## REMIT market information newsletter

You can subscribe to our REMIT market information newsletter on our website. In order for you to subscribe, we need your e-mail address and your confirmation that you agree to receive the newsletter.

You can cancel the newsletter subscription at any time. You can cancel the subscription yourself on the website or you can send us an e-mail to: [office@rag-energy-storage.at](mailto:office@rag-energy-storage.at). We subsequently delete your data in connection with the newsletter service immediately.

## Video recordings

Purposes and legal basis of data processing:

RAG Austria AG operates video surveillance systems at its sites which, depending on requirements, are equipped with or without data recording, as required.

- Video recordings are made at RAG depending on the particular facility for the following reasons:
- For the fulfillment of a legal obligation (Art. 6 para. 1 lit c DSGVO) - in particular with regard to ensure the safe operation of our facilities, which are part of the critical infrastructure of Austria.
- To protect vital interests (Art. 6 para 1 lit d DSGVO) of data subjects - in particular of persons at sole workplaces – to be protected.

- In all cases of video surveillance due to the overriding legitimate interest (Art. 6 para 1 lit f DSGVO) to protect the facilities and property, as well as to prevent, detect and resolve operational disturbances. In particular, video surveillance serves
  - the rapid visual localization of sources of danger and damage centers;
  - the protection of assets, facilities and property;
  - the clarification of damage events and security incidents;
  - the protection of persons in danger-prone workplaces;
  - the detection of external, undeclared persons on the company's own premises; and company premises;
  - the assertion or defense of legal claims.

Retention period or criteria for determination:

- Video recordings from cameras that capture critical assets with an increased need for protection are stored for a period of one week.
- Video footage of general areas of our facilities is stored for a standard period of 72 hours.
- If there is live monitoring of entry areas by RAG employees, these recordings are not stored.
- The recordings are also stored in specific cases, if and as long as this is necessary for the realization of the abovementioned purposes. Purposes beyond this period, the recordings will also be stored for a longer period.

Possible recipients of video data:

- Employees of RAG Austria AG who are deployed to achieve the above-mentioned purposes and who are authorized to view the data in accordance with internal regulations.
- Authorities, courts and any parties to proceedings in accordance with the applicable procedural law.
- Suppliers, service providers, insurers and other third parties, for the clarification of (alleged) cases of damage and other safety-relevant incidents.

## Your rights

The General Data Protection Regulation provides you with rights of access, rectification, erasure, restriction, data portability, withdrawal and objection. If you believe that the processing of your data violates data protection law or if your rights under data protection law have been violated in any other way you can lodge a complaint with the supervisory authority. In Austria, this is the Data Protection Authority (Datenschutzbehörde). However, you may also contact us at any time using the contact details which can be found in our website's 'Imprint' section.

## Processor, data protection officer, contact

Information on and contact details of the processor can be found in the 'Imprint' section on our website.

You may contact our data protection officer by e-mail: [datenschutzbeauftragter@rag-austria.at](mailto:datenschutzbeauftragter@rag-austria.at) or by mail to the address:

**RAG Austria AG, 1015 Wien, Schwarzenbergplatz 16**  
**“Attn. Data protection officer”**

Status: April 2022